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| Title | **Perform hair treatments** | | |
| Level | **3** | **Credits** | **15** |

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| Purpose | These competency standards will ensure that the trainee will be able to treat the hair and scalp using appropriate treatments for dry/damage, anti-dandruff, oily hair and products for a variety of hair and scalp conditions |

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| Classification ISCED | 1012 Hair and beauty services |

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| Available grade | Competent / Not yet competent |

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| Modification history | N/A |

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| **Competency Unit** | **Performance Criteria** | **Knowledge and Understanding** | **Tools and Equipment** |
| **G1: Perform Hair and Scalp Analysis:** | **P1.** Classify the texture of hair using industry standard classifications.  **P2.** Identify the types of hair.  **P3.** Determine the condition of scalp using industry standard classifications and processes  **P4.** Identify the density, porosity, Elasticity of hair using standard processes  **P5.** Perform appropriate treatment according to hair and scalp analysis  **P6.** Classify types, conditions and disorders of hair and scalp, according to industry standard classifications and make recommendations and referral to physicians as required  **P7.** Check from your client’s previous records, when available, any factors likely to affect future services  **P8.** Accurately identify the condition of the hair and scalp using suitable visual, verbal and manual checks using industry standard procedures  **P9.** Prepare and use tools, supplies and materials according to hair condition | **K1.** Outline the basic hair structure and different hair textures.   * Coarse hair * Fine hair * Rough hair * Weak hair   **K2.** List the types of hair   * Curley hair * Straight hair * Thin hair * Thick hair   **K3.** List the skin infections and allergies  **K4.** Identify the elasticity and stretchiness of hair  **K5**. Identify the general factors that contribute to healthy hair  **K6.** Outline the different types of hair treatments   * Dry /Damage hair treatment * Anti-dandruff hair treatment * Oily hair treatment   **K7.** List hair and scalp conditions and their causes (i.e. chemically damaged hair, heat damaged hair, environmentally damaged hair, dandruff affected scalp, oily scalp, dry scalp, product build up on hair and scalp) | **Non Consumables:**   * Treatment Unit * Brushes * Combs * Towels * Aprons * Section Pins/Clips   **Consumables:**   * Treatment products * Gloves |

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|  |  | **K8.**Describe how the formulations of hair treatment products vary to suit different hair conditions |  |
| **G2: Select appropriate products for hair treatments** | **P1.** Select appropriate hair treatment products according to hair condition and manufacturer’s specifications.  **P2:**Identify different types of products according to clients need  **P3.** Arrange products, tools and equipment suitable for your client’s hair and scalp condition and further service  **P4.** Separate products which are safe and fit for purpose  **P5.** Identify and promptly report any products which need reordering to the relevant person  **P6.** Accurately identify client and salon factors (issues in providing the service) that limit or affect services and the choice of products | **K1.** Outline different types of products for hair treatments:   * Synthetic/non-synthetic * Herbal/non-herbal * Chemically processed   **K2.** Explain the variety of hair treatment products for various types of hair.  **K3.**Describe the manufacturers’ instructions relating to the use of hair treatment products in your salon  **K4.** Recognize the tools and equipment for hair treatment.  **K5.** Explain when and how to use hair treatment products to treat the hair and scalp conditions in the range  **K6.** Tell when the hair treatment process should be repeated  **K7.** Define what may happen if the incorrect hair treatment products are used  **K8.** State how-to use and handle equipment during treatment processes | **Non Consumables:**   * Treatment Unit * Brushes * Combs * Towels * Aprons * Section Pins/Clips   **Consumables:**   * Treatment products * Gloves |
| **G3: Perform Dry/Damage hair treatment:** | **P1.** Identify and examine the dry /damage hair.  **P2.** Select appropriate hair treatment products for dry/damage hair(conditioners, gels, thermal protectors and hairspray, contain a substance called polymer, oils, scrubs, serums, masks, etc.) | **K1.** Recognize the dry and damage hair.  **K2.** List the types of damage hair:   * Chemical damage from color, perm etc. * Poor nutrition | **Non Consumables:**   * Treatment Unit * Brushes * Combs * Towels * Aprons * Section Pins/Clips   **Consumables:** |

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|  | **P3.** Choose products, tools and equipment based on the results , consultation with your client and the factors influencing the service  **P4.** Prepare products following manufacturers’ instructions  **P5.** Perform appropriate method of treatment step by step.  **P6.** Check the timing during the hair treatment process  **P7.** Ensure the water temperature and flow suit your client's hair and scalp and comfort needs  **P8.** Adapt required hair massage techniques to ensure your client’s comfort if required  **P9.** Identify any problems during the hair treatment and resolve them accordingly  **P10.** Refer problems you cannot resolve to the relevant person promptly  **P11.** Wash and blow dry the hair  **P12.** Demonstrate aftercare advices. | * Physical damage from over manipulation and hair tools   **K3.** Outline the different types of treatments for dry/damage hair:   * Polymer Treatment * Anti-Oxidant Treatments * Deep conditioning * Diet therapy treatment   **K4.** Identify the importance of accurate timing for hair treatment process  **K5.**Discussthe types and causes of problems that may occur during treatment  **K6.** Read the manufacturers’ instructions for the specific treatment products in your salon  **K7.** Identify the importance of using products economically  **K8.** Recommend the aftercare advice for clients about products for home use that will benefit the client and those to avoid and why  **K9.** Explain the importance of neat and tidy workplace for next service | * Treatment products * Gloves |
| **G4: Perform Anti- dandruff hair treatment:** | **P1.** Identify and examine the hair dandruff.  **P2.** Select appropriate hair treatment products for dandruff hair as per industry standards.  **P3.** Choose products, tools and equipment based on the results of the , consultation with your client and the factors influencing the service | **K1.** Recognize hair with dandruff.  **K2.** List the causes of dandruff in hair:   * Dry skin * Reaction to hair products * Illness * Deficiency of zinc, vitamin B and some types of fats etc. | **Non Consumables:**   * Treatment Unit * Brushes * Combs * Towels * Aprons * Section Pins/Clips * Hair dryer   **Consumables:**   * Treatment products * Gloves |

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|  | **P4.** Prepare products following manufacturers’ instructions  **P5.** Perform the treatment according to hair condition   * The appropriate method step by step. * Apply the hair products for dandruff hair (conditioners, gels, thermal protectors and hairspray, contain a substance called polymer, oils, scrubs, serums, masks, etc.)   **P6.** Check the timing during the hair treatment process as per treatment requirement  **P7.** Ensure the water temperature and flow suit your client's hair and scalp and comfort needs  **P8.** Adapt required hair massage techniques to ensure your client’s comfort if required  **P9.** Identify any problems during the hair treatment and resolve as per defined parameters  **P10.** Refer problems you cannot resolve to the relevant person promptly as per salon policy  **P11.** Wash and blow dry the hair  **P12.** Demonstrate aftercare advices as needed. | **K3.** Outline different types of treatments for dandruff hair:   * Oiling * Herbal treatment * Non-herbal treatment etc.   **K4.**Describe the importance of accurate timing for hair treatment process  **K5.** Distinguish the types and causes of problems that may occur during treatment  **K6.** Read the manufacturers’ instructions for the specific treatment products in your salon  **K7.** Identify the importance of using products economically  **K8.** Recommend the aftercare advice for clients about products for home use that will benefit the client and those to avoid and why  **K9.** Explain the importance of neat and tidy workplace for next service |  |
| **G5: Perform Oily Hair Treatment:** | **P1.** Identify and examine the oily hair.  **P2.** Select appropriate/standard hair treatment products for oily hair.  **P3.** Choose products, tools and equipment based on the results of the consultation with your client and the factors influencing the service | **K1.** Recognize the oily hair.  **K2.** List the causes of oily hair:   * Oily scalp * Hormones * Diseases and disorders * Brushing too often | **Non Consumables:**   * Treatment Unit * Brushes * Combs * Towels * Aprons * Section Pins/Clips * Hair dryer   **Consumables:**   * Treatment products |

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|  | **P4.** Prepare products following manufacturers’ instructions  **P5.** Perform the treatment according to hair condition   * The appropriate method step by step. * Applying the hair products for oily hair (conditioners, gels, thermal protectors and hairspray, serums, masks, etc.)   **P6.** Check the timing during the hair treatment process as per treatment requirement  **P7.** Ensure the water temperature and flow suit your client's hair and scalp and comfort needs  **P8.** Adapt required hair massage techniques to ensure your client’s comfort if required  **P9.** Identify any problems during the hair treatment and resolve as per defined parameters  **P10.** Refer problems you cannot resolve to the relevant person promptly as per salon policy  **P11.** Wash and blow dry the hair  **P12.** Demonstrate aftercare advices as needed. | **K3.** Outline different types of treatments for oily hair:   * Herbal treatment * Non-herbal treatment etc.   **K4**. Describe the importance of accurate timing for hair treatment process  **K5.**Identify the types and causes of problems that may occur during treatment  **K6.** Read the manufacturers’ instructions for the specific treatment products in your salon  **K7.** Explain the importance of using products economically  **K8.** Recommend the aftercare advice for clients about products for home use that will benefit the client and those to avoid and why  **K9.** Explain the importance of neat and tidy workplace for next service | * Gloves |